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LEVALLOIS-PERRET



press release

GEODIS IMPROVES THE DIGITAL EXPERIENCE FOR ITS CUSTOMERS WITH A NEW ONLINE SHIPMENT MANAGEMENT PORTAL

GEODIS' Distribution & Express Line of Business has launched a new online portal to assist its 60,000 customers with their shipment management. The new version of the portal, which has been fully operational for some weeks now, has been completely upgraded with maximum security measures put in place.

Since January, GEODIS' 60,000 Distribution & Express customers have had access to a new, exclusively redesigned shipment management portal. More up-to-date, more intuitive and completely secure, this new website helps customers better manage their operations.

The portal has been designed for ease of use and to give comprehensive access to information from order preparation, access to invoices, to temperature and CO₂ emissions monitoring, regulated goods management (hazardous materials or wines & spirits), tracking of shipments and proof of delivery reception (signature and image).

Security for the site, which on average has over 77,000 customer accounts, with two million individual sessions and 15,000 active users each day, has also been upgraded to satisfy the increasingly stringent demands of customers. GEODIS' aim in undertaking this major overhaul is to bring the portal into compliance with the highest web security standards.

"Our constant aim is to provide our customers with reliable, secure IT solutions ensuring better visibility and responsiveness," explains Olivier Mélot, Executive Vice President for Distribution & Express at GEODIS.

The new customer portal also boasts many upgraded features including enhanced management for pickup requests; more efficient shipment tracking; customized screens and improved order integration. These improvements make the new site the cornerstone of the GEODIS' customers journey, and a major contributor to an enhanced GEODIS customer experience.

GEODIS – www.geodis.com

GEODIS is a top-rated, leading global supply chain operator recognized for its passion and commitment to helping clients overcome their logistical constraints, undisputed leader in France, ranking #4 in Europe and #7 worldwide. GEODIS' growth-focused offerings (Supply Chain Optimization, Freight Forwarding, Contract Logistics, Distribution & Express, and Road Transport) coupled with the company's historical success has led to wide-spread recognition including being ranked as a "Leader" in Gartner's "Magic Quadrant for 3PLs Worldwide".

Currently GEODIS has over 40,500 employees, a direct presence in 67 countries, and a global network spanning 120 countries. GEODIS' parent company, SNCF Logistics, is a division of the SNCF group (the French National

press release

Railway Corporation). In 2017, GEODIS generated €8.1 billion in sales, and continues to position itself for global growth.

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