

ZOOM TRACKING FUNCTION



Leverage GEODIS tracking information securely

You want your recipients to have access to the tracking of the items they are waiting for?

We put at your disposal on your customer area, a secure tracking URL that you can send to your recipients

- Available after the support of your shipment, this tracking URL will allow your recipient to access the tracking of his shipment on a dedicated and secure space
- No IT development is necessary

Do you want your customer service to access GEODIS shipment tracking directly from your own information system?

- The zoom service allows you to integrate the tracking of your GEODIS shipments into your own systems in a completely secure way
- Our IT teams accompany you to implement the light layouts required for communications between our two computer systems

1. The tracking URL

As soon as your departure agency takes care of your shipment, you access the tracking URL on your customer area

The screenshot displays the GEODIS customer area interface. At the top, the GEODIS logo is on the left, and a shopping cart icon with '35' and the user name 'ANITAHTML' are on the right. Below the header, a navigation bar contains icons for 'My dashboard', 'Request a collection', 'Prepare my shipment', 'Integrate my shipments', 'Track my shipments' (highlighted with a red box), 'My address book', and 'Invoice on line'. A search bar on the right is labeled 'Receipt or reference number'. Below the navigation bar, a banner area includes filters for 'Departure date period' (August 1, 2018 - April 16, 2019), 'Reference 1, Parcel reference or Receipt', and 'Account name' (All). An 'Export' button is highlighted with a red box. The main content area shows a table of shipments with columns for 'Choose my action', '3 Shipment(s) found', 'Export', 'Sorting by' (Departure date), and shipment details. The table lists three shipments, all marked as 'Delivered'.

Choose my action	3 Shipment(s) found	Export	Sorting by	Departure date			
<input type="checkbox"/>	Direct France Receipt n° : 92125182 Réf. 1 : 2363	Departure on 09/18/2018 ALHNEWESPACE 1 PLACE DU MARECHAL FOCH 92000 NANTERRE (FR) Delivery on September 18, 2018 DESTINATAIRE B2B 92 ROUTE DES MERCIERES 92230 GENNEVILLIERS (FR)	200 kg	No parcel	3 Pallet(s)	- kg	Delivered Tue, Sep 18, 2018
<input type="checkbox"/>	On Demand Messagerie France Receipt n° : 92072896 Réf. 1 : TEST VOISIN/GAR...	Departure on 08/29/2018 ALHNEWESPACE 1 PLACE DU MARECHAL FOCH 92000 NANTERRE (FR) WEB appointment delivery DESTINATAIRE B2B 92 ROUTE DES MERCIERES 92230 GENNEVILLIERS (FR)	5 kg	1 Parcel(s)	No pallet	0.56 kg	Delivered Thu, Sep 27, 2018
<input type="checkbox"/>	On Demand Messagerie France Receipt n° : 92072756 Réf. 1 : MLS OD MES PRO	Departure on 08/29/2018 ALHNEWESPACE 1 PLACE DU MARECHAL FOCH 92000 NANTERRE (FR)	10 kg	1 Parcel(s)	No pallet	0.56 kg	Delivered Mon, Sep 3, 2018

- Go to the "track my shipments" tab
- Refine your search using the filters on the banner and the choice "more criteria"
- Launch the export via the "Export" button

1. The tracking URL

In the export file, you find in the last column, the tracking URL that can be sent to your recipient

Case of use	Unloading	Consignee tracking url	
		http://edesti.com/1GaxQ85Dza	
		http://edesti.com/1GbkJC4RXk	
		http://edesti.com/1GfXqn9Pdh	
		http://edesti.com/1GhUqz7GFD	
		http://edesti.com/1GspBua8eb	
		http://edesti.com/1GSU6fJMFP	
		http://edesti.com/1Gsudqcdg8	
		http://edesti.com/1G8ZC7yaae	
		http://edesti.com/1GsMADtDGW	
		http://edesti.com/1GuTXURbDr	
		http://edesti.com/1Gcz2hCKwy	
		http://edesti.com/1Gp8pcnVYD	
		http://edesti.com/1GnutxVhn4	

- Ability to click on the link or enter this URL in your browser or from an email.
- This URL allows an auto-connection to the recipient space (no need to enter login credentials)

1. The tracking URL: recipient view on PC

After clicking on the tracking URL, your recipient will find all the information about the shipment

The screenshot displays the GEODIS tracking interface for a recipient. At the top, the GEODIS logo is on the left, and links for 'Track another shipment', 'Log out', and a language selector (UK flag) are on the right. A progress bar at the top shows four stages: 'Collected', 'Dispatched', 'On delivery', and 'Delivered', all marked with green checkmarks. The main content area features a large green checkmark and the text 'Delivered on 03/19/2019'. Below this, the recipient's address is listed: 'SOURCEOLET-OBASEREN', '102 Place Du L'Ambiral', '47000 Rochefort (FR)'. There are two sections: 'Proof of delivery' with a link 'Français 03/19/2019' and 'Photos' with a link 'Photos of 03/19/2019'. A 'HISTORY' table at the bottom shows the delivery timeline. On the right, the 'SHIPMENT DETAILS' section includes the tracking number '1GQWMLQ0WML' and receipt number '92100006'. It also shows '1 parcel(s)' and '3 kg'. A temperature sensor icon indicates 'Recorded on at' with a temperature range of '21 °C' to '31 °C'. Below this is a link for 'Access to statements'. The 'SHIPPER' section lists 'CARL-OBASEREN-OBAS', '27 Avenue Paul Mangonin', 'Rn5 - Codex 0', '47000 Rochefort (FR)'. The 'CONSIGNEE' section lists 'SOURCEOLET-OBASEREN', '102 Place Du L'Ambiral', '47000 Rochefort (FR)'. The 'TYPE OF SERVICE' section lists 'Distribution FR/MessageriePlus', 'Reference 1 : HJNOELYAG', and 'Reference 2 : TJMUCLTID'.

GEODIS

Track another shipment

Log out

UK

Collected

Dispatched

On delivery

Delivered

✓ Delivered on 03/19/2019

SOURCEOLET-OBASEREN
102 Place Du L'Ambiral
47000 Rochefort (FR)

Proof of delivery
[Français 03/19/2019](#)

Photos
[Photos of 03/19/2019](#)

HISTORY

Date	Time	Location	Status
19/03/2019	11:43	Rochefort (FR)	Delivered Signature: VALERIAN
	11:42	Rochefort (FR)	On delivery
	11:23	Rochefort (FR)	Discharged
	11:00	Rochefort (FR)	On delivery

SHIPMENT DETAILS

Tracking Number 1GQWMLQ0WML
Receipt number 92100006

1 parcel(s) 3 kg

Recorded on at 21 °C 31 °C

Access to statements

SHIPPER

CARL-OBASEREN-OBAS
27 Avenue Paul Mangonin
Rn5 - Codex 0
47000 Rochefort (FR)

CONSIGNEE

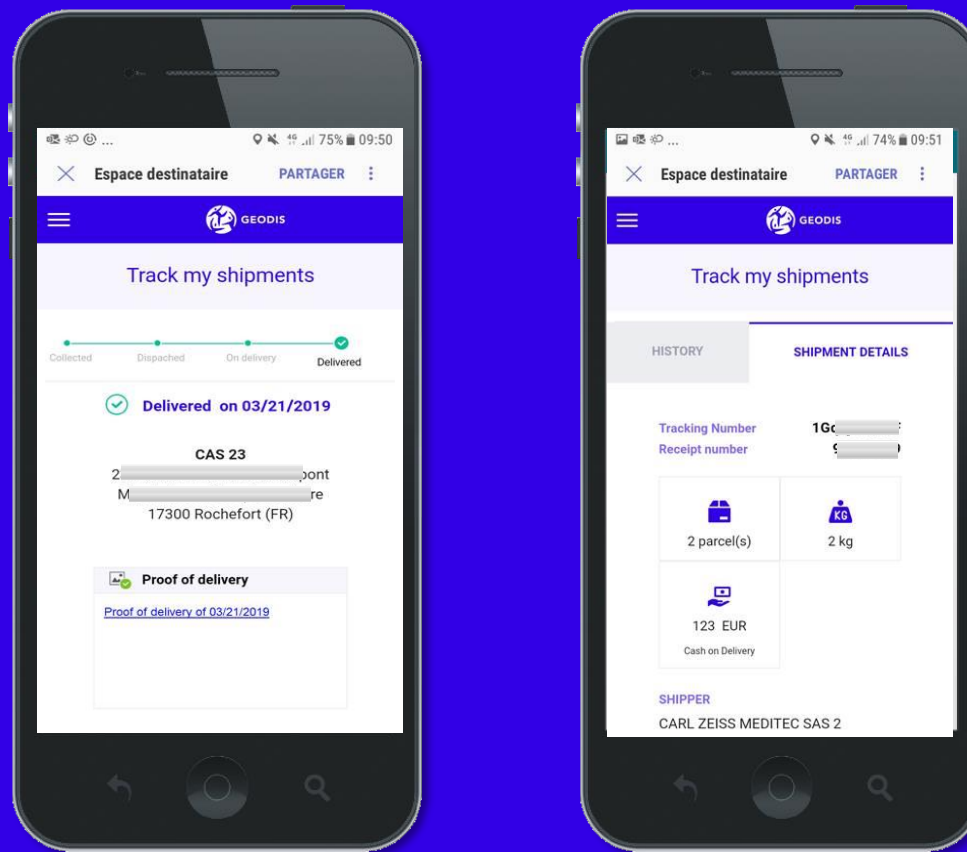
SOURCEOLET-OBASEREN
102 Place Du L'Ambiral
47000 Rochefort (FR)

TYPE OF SERVICE

Distribution FR/MessageriePlus
Reference 1 : HJNOELYAG
Reference 2 : TJMUCLTID

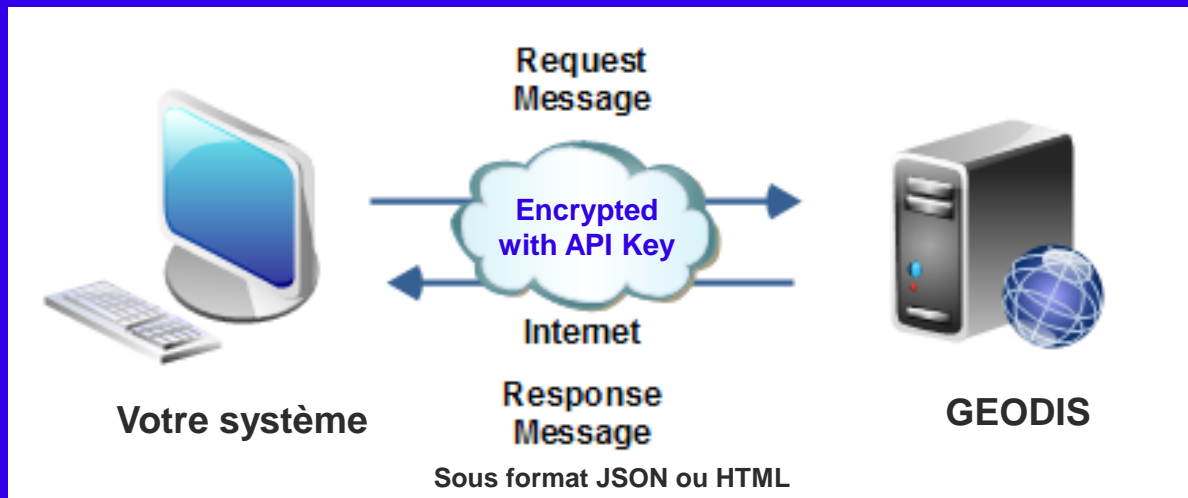
1. Tracking URL: recipient view on smartphone

Your recipient also accesses the tracking directly on their smartphone



2. The zoom service

- This service allows you to view and / or integrate the history of your transport orders from your own system
- It is searchable via the internet, from your own information system *
- It relies on communications via Web Service



up to 5,000 calls per hour.

When the limit is reached, the service will not return any more information until the next time slot.

2. The zoom service

The choices offered by the zoom service

Restitution format	JSON	JSON	HTML
Type of research	Search multiple shipments	Search for a shipment	Follow up of several shipments
Result corresponding to the criteria chosen during the call to the web service	Detail of a mailing list	Detail of a single shipment	Detail of a mailing list

IMPORTANT : for information security reasons, exchanges made with this service are encrypted and authentication is required via an API key available in your customer area

2. The zoom service

Retrieving the API key from your customer area


The screenshot displays the 'My account' section of a web application. At the top, a horizontal navigation bar contains five tabs: 'My information' (with an information icon), 'My CO2 records' (with a cloud icon), 'My parameters' (with a gear icon and highlighted by a red box), 'My notifications' (with a bell icon), and 'Contact' (with an envelope icon). Below this, on the left, is a vertical sidebar menu with three items: 'My accesses', 'My preferences', and 'API keys' (which is highlighted with a red box). The main content area is titled 'Enter your password to display API keys' and features a large text input field with the placeholder text 'Enter your password'. Below the input field is a red button labeled 'Display API keys'.

- In My Account, select "My Settings" tab "API Keys"
- In this section you must re-enter your access password to My Space
- Then click on "View API Keys" to display the list of available APIs

2. The zoom service

The API key for the zoom service is named "Zoom Client" in the list of available API keys

[illegible]

- This key must then be integrated into the call parameters
- To generate the key, click on the icon 

2. The zoom service

Example of restitution in JSON format (for integration into your IS)

Mailing list

```
{
  "ok": true,
  "codeErreur": null,
  "texteErreur": null,
  "contenu": [
    {
      "adresse1Dest": "ZI DES SOEURS",
      "adresse1Exp": "1 PLACE DE LA GARE",
      "adresse2Dest": "",
      "adresse2Exp": "ZAC",
      "avecAttenteInstruction": false,
      "avecInstructionDonnee": false,
      "avecMatiereDangereuse": false,
      "codeClient": "030687",
      "codeJustification": "MQP",
      "codeOption": "",
      "codePaysDest": "FR",
      "codePaysExp": "FR",
      "codePostalDest": "17300",
      "codePostalExp": "17000",
      "codeProduit": "MES",
      "codeSa": "020017",
      "codeSituation": "MLV",
      "dateDepart": "2018-12-19",
      "dateDepartFrs": "19/12/2018",
      "dateEtat": "2018-12-19",
      "dateEtatFrs": "19/12/2018",
      "dateLimiteInstruction": null,
      "dateLimiteInstructionFrs": "",
      "dateLivraison": "2018-12-20",
      "dateLivraisonFrs": "20/12/2018",
      "delaiInstruction": 0,
      "emissionEqa": null,
      "emissionEgc": null,
      "emissionPar": null,
      "envoiRegroupe": false,
      "envoiRegroupement": false,
      "libelleEtat": "Mis en livraison",
      "libelleLivraison": "Livraison à partir du",
      "libelleLongEtat": "Manquant partiel",
      "libelleLongDest": "Espace"
```

Detail of a single shipment

```
{
  "ok": true,
  "codeErreur": null,
  "texteErreur": null,
  "contenu": {
    "codeClient": "030687",
    "codeSa": "020017",
    "contreRemboursement": null,
    "creneauLivraisonPrevue": null,
    "dateDepart": "2018-10-25",
    "dateDepartFrs": "25/10/2018",
    "dateLivraisonPrevue": "2018-10-26",
    "dateLivraisonPrevueFrs": "26/10/2018",
    "dateLivraisonSouhaitee": "2018-10-26",
    "dateLivraisonSouhaiteeFrs": "26/10/2018",
    "destinataire": {
      "adresse1": "1 RUE FRANCOIS RASPAIL",
      "adresse2": "ZAC",
      "adresseRetour": null,
      "code": 0,
      "codePorte": null,
      "codePostal": "17300",
      "codeRegion": "17",
      "codeTiers": null,
      "default": null,
      "eaDestinataire": null,
      "email": null,
      "fax": null,
      "indTelephoneFixe": "33",
      "indTelephoneMobile": "33",
      "instructionsEnlevement": null,
      "instructionsLivraison": null,
      "latitude": null,
      "libelleVoie": "1 RUE FRANCOIS RASPAIL",
      "listDisponibilites": null,
      "longitude": null,
      "marque": null,
      "nom": "MOBICOP SPLUS - MLU.DEPOTAGE",
      "nomContact": "CONTACT",
      "noVoie": null,
      "nom": ""
```

2. The zoom service

Restitution in HTML format (based on the tracking of My space)

List of several shipments as well as the details of these shipments

<div> <div>On Demand Express France Receipt# 82196443</div> <div>Réf 1 - CAS 2 - E</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery on March 22, 2019</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>1 kg</div> <div>1 Parcel(s)</div> <div>no pallet</div> <div> 1 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>Express France Receipt# 82196296</div> <div>Réf 1 - CAS 2 - E</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery on March 20, 2019</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>On Demand Express France Receipt# 82196308</div> <div>Réf 1 - CAS 23</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>WEB appointment delivery</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>Express France Receipt# 82196311</div> <div>Réf 1 - CAS 28 - E</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery to be picked up</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Released shipment</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>On Demand Express France Receipt# 82196310</div> <div>Réf 1 - CAS 28</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>WEB appointment delivery</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>On Demand Express France Receipt# 82196443</div> <div>Réf 1 - CAS 19</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery on March 22, 2019</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>1 kg</div> <div>1 Parcel(s)</div> <div>no pallet</div> <div> 1 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>Express France Receipt# 82196296</div> <div>Réf 1 - CAS 2 - E</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery on March 20, 2019</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>On Demand Express France Receipt# 82196308</div> <div>Réf 1 - CAS 23</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>WEB appointment delivery</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>Express France Receipt# 82196311</div> <div>Réf 1 - CAS 28 - E</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>Delivery to be picked up</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Released shipment</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>
<div> <div>On Demand Express France Receipt# 82196310</div> <div>Réf 1 - CAS 28</div> </div>	<div> <div>● Departure on 03/20/2019</div> <div> View the departure details and the departure status View the arrival details and the arrival status </div> </div> <div> <div>WEB appointment delivery</div> <div> View the delivery details and the delivery status View the return details and the return status </div> </div>	<div>2 kg</div> <div>2 Parcel(s)</div> <div>no pallet</div> <div> 2 kg </div>	<div> <div>✓ Delivered</div> <div>Fri, Mar 22, 2019</div> </div> <div> <div>📄</div> <div>📄</div> </div>

Click on a line for details

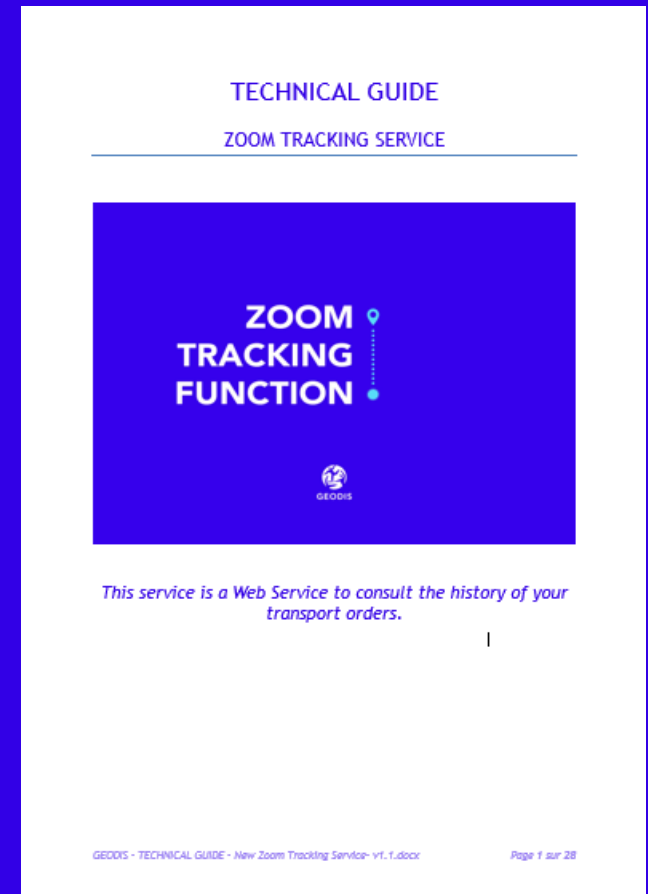


The screenshot displays the 'My documents' section of the application. It features a list of documents with icons and titles: 'Proof of collection', 'Photos', 'Proof of delivery', 'Reconstituted POD of 03/21/2019', and 'Delivery slip'. Below the documents, there is a section for 'CO emissions' showing '0 kg CO₂eq' and a note 'No data available'. At the bottom, there is a 'Temperature follow-up' section.

2. The zoom service

Technical documentation is available to your IT department and details:

1. The call process
2. The appeal process
3. The methods exposed through the Web Service
4. The call process of the Web Service
5. Information on the methods available
6. The description of the objects used for data transfer
7. The correspondence tables used



2. The zoom service: : annex

List of call parameters for a search for multiple shipments or for details of shipments

Parameter	Description	Format	Optional / Mandatory	Rules
dateDepart	Search on a departure date	aaaa-mm-jj	Optional	The earliest date can not be exceeded J - 1 year. If no date is entered, by default the range of the last 30 days is applied.
dateDepartDebut	Search on a date range	aaaa-mm-jj		
dateDepartFin		aaaa-mm-jj		
noRecepisse	Receipt number	8 num.	O	To be completed with 0 in front, to reach 8 numeric
reference1	Reference 1	70 alphanum.	O	
noSuivi	Unique tracking number	10 alphanum.	O	
cabColis	Parcel bar code	35 alphanum.	O	
codeSa	Departure Agency Code	6 num.	O	To be completed with 0 in front, to reach 6 numeric
codeClient	Customer code	6 num.	O	To be completed with 0 in front, to reach 6 numeric
codeProduit	Product code	3 alpha.	O	
typePrestation	Type of service	3 alpha.	O	The possible values are 'MES' or 'EXP'.
dateLivraison	Delivery date (provisional or imperative)	aaaa-mm-jj	O	
refDest	Recipient reference (recipient code)	6 alphanum.	O	
nomDest	Recipient's name	70 alphanum.	O	
codePostalDest	Postal code recipient	9 alphanum.	O	
natureMarchandise	Nature of merchandise	52 alphanum.	O	

2. The zoom service: : annex

List of call parameters for a search for a shipment (obtain the details of a single shipment)

Parameter	Description	Format	Optional / Mandatory	Rules
refUniExp	GEODIS unique reference of the shipment	19 num.	One of them must be filled in	
noSuivi	Unique tracking reference date range	25 alphanum		

2. The zoom service: : annex

Service call URL

<https://espace-client.geodis.com/services/api/zoomclient/recherche-envois>

<https://espace-client.france-express.com/services/api/zoomclient/recherche-envois>



GEODIS