



Quality, Environment, Health & Safety Policy Statement

Our Mission

We help our clients succeed by overcoming logistical constraints

Our Vision

We are the growth partner for our clients

Our Values

We are experts in transport and logistics solutions united by a shared passion and commitment

We are committed to our clients, their needs, priorities and successes

We continuously innovate, we go the extra mile to improve our performance and the performance of our clients

We build trust, we are reliable, and we respect our commitments and keep our word

We demonstrate solidarity, we are loyal and faithful to our clients, partners and amongst ourselves

We are passionate, determined and driven by the desire to succeed together and for our clients

Our Commitment

We are committed to provide services that always meet our customer's standards and requirements. This approach's foundation are the **'7 Golden Rules'** and the Group **'Stakeholders Total Satisfaction'** Program. It leads to a permanent improvement cycle, inspiring the confidence of our customers, employees, shareholders, as well as the community at large by continually improving the Quality of our services, our Social Responsibility, our Environment and Health and Safety performance.

We have an integrated approach to managing the Quality, Environment, Health and Safety (QEHS) aspects of our operations, promoting best practices and a positive health & safety and environmental culture, satisfying the needs of internal and external customers as well as the expectations of all stakeholders.

Our Principles

Geodis| Freight Forwarding continuously develops, maintains and improves its management processes to effectively organise, plan, control and monitor QEHS related risks. In line with core business practices we will:

- Develop and maintain an integrated management system that establishes responsibilities, provides measurement, monitoring methods, objectives and targets, and includes a review process of our QEHS programs. This Integrated Management System aims at the continuous improvement of our performance to meet customers' requirements and ensure their satisfaction.
- Assess periodically and ensure that our operations comply at all times with applicable local legal and international regulations.
- Provide adequate resources, training, information, instructions and where required employee job specific training to comply with applicable mandatory and contractual requirements, aiming at workplace safety, protection of the environment, people and assets.
- Provide and maintain a safe and healthy workplace including adequate facilities and well maintained equipment to prevent injury and ill health and to always place the safety and health of all employees as our top priority
- Ensure the company processes are mapped, QEHS risks are identified, and appropriate risk control measures are implemented before any project commencement for all our operations worldwide;
- Adhere to Geodis commitments and strategy to reduce our emissions footprint, prevent pollution, minimize consumption of fuel, paper, energy and water where possible and reduce and dispose of waste with minimal environmental impact.
- Ensure all employees take reasonable steps to prevent incidents and illness through the application of risk management procedures;
- Ensure the consultation and active participation of the company workers and their representatives in all the elements of the Occupational Health and Safety Management System.
- Report and investigate all QEHS non-conformities and incidents, implementing appropriate actions to find their causes and mitigate issues.
- Consider Quality standards, EHS impact and risks in all investments and procurement decisions; Encourage suppliers or subcontractors to introduce programs that support our QEHS objectives where their activities have a significant impact on our operations and evaluate their QEHS performance against projects requirements.
- Regularly review and continually improve the effectiveness of the Integrated Management System through a process of monitoring, auditing, analysis and innovation to ensure the prevention of work-related incidents, minimize negative impact on the environment and non-conforming services.
- Achieve full compliance to our internal and external business requirements by implementing the necessary risk management controls and measures.

Policy Control and Review

This Policy is reviewed, approved and communicated by the Geodis| Freight Forwarding Executive Vice President.

Copies of this policy will be displayed at all our locations, communicated to all employee and be available to all other interested parties at our external website, confirming our commitment as leaders with QEHS management, corporate responsibility, environmental and health & safety awareness, enhanced sustainability, and customer satisfaction.



Eric Martin-Neuvill
Executive Vice President
Geodis| Freight Forwarding

Oct 2019