

YOUR ADDITIONAL SERVICES ON REQUEST

Applicable terms and conditions for additional services from 1st October 2019
Some options may be subject to additional billing: amount available from our sales departments
GEODIS - Distribution & Express



More flexibility on deliveries		
Delivery on phone appointment	Appointment agreed by phone between our depot and the consignee to schedule the delivery	French domestic service. International after assessment.
Delivery On Demand	Appointment planned by the consignee through our web platform	French domestic service. International after assessment.
Saturday delivery	Delivery operated on Saturday morning, to your request	French domestic express service. International after assessment.
Agreed delivery date	Delivery on the day chosen by yourself, beyond the general transit time of the service, and in the following 8 days.	French domestic service. International after assessment.
Delivery note supplied to consignee	Delivery note given to the consignee	After assessment. French domestic service only.
Delivery note signed by consignee	Delivery note signed by the consignee. Copy of the note given to the consignee	After assessment. French domestic service only.
More secured delivery options		
Carriage forward	Delivery against payment of transport costs by the consignee	French domestic groupage service only.
Cash on Delivery	Delivery against payment for the goods by the consignee, via cheque	French domestic service only.
Ad Valorem insurance	Insurance for selected shipments according to their value up to 450,000 €. Please contact us for higher values	On request.
Pallet management fees	Return of Europe pallets	French domestic groupage service only.
More expertise		
Export Customs Clearance	Export Customs clearance operations	International service excl. international air express services. Extra charge for countries requiring bonded transit.
Import Customs Clearance	Import Customs clearance operations	International service excl. international air express services.
Hazardous goods	Distribution of goods under the ADR/IATA regulation, under given circumstances and after agreement of our ADR protocol (appendix to the commercial contract)	French domestic service. International after assessment.
Exempted hazardous goods - LQ / EQ	Distribution of goods under an exemption regulation (Limited Quantities / Excepted Quantities)	French domestic service. International after assessment.
Live Animal Transport	Type 2 animal transport, under Health & Safety procedures relating to both animal and GEODIS staff. French express domestic service only	French domestic express service only. Feathered live animals subject to Biosecurity fees.
Wine & Spirit Transport	Secured wine & spirit distribution and assistance for tax declaration and excise duties	Available as part of our express and groupage services.
Healthcare Transport	Secured Healthcare transport following Distribution Best Practice methods	After assessment only.
Shipment temperature tracing	Ambient temperature tracing for "Healthcare" shipments during transit. Notification if temperature exceeds agreed level. Available on your espace account	After assessment only.
More sustainable Development Commitment		
Standard CO ₂ display	Access to your overall CO ₂ emissions per activity. Two months history. Available on your espace account	On request.
Detailed CO ₂ dashboard	Access to your detailed CO ₂ emissions per shipment. Preformatted analytical reports available online. One year history. Available on your espace account	On request.
More information for you and the consignee		
espace client	Totally secured environment to optimize the management of your shipments: creation of your shipments, pickup orders, access to proof of delivery, integration of orders...	Available for all customers with an account.
espace destinataire	Fully secure interface allowing your consignee to track shipments to their attention and depending on the case, to define their own delivery terms (new delivery appointment, delivery to a third part or in a safety location, etc)	Available as part of our express and groupage services.
Info Direct	In case of failed delivery attempt, automatic alert requesting you to connect to espace and provide further instruction (second attempt or return)	Available as part of our express and groupage services.
Online invoicing	Online secured access to your certified pdf invoices. In addition, access the duplicate invoices and the extract sheet as from the day after their issue.	Available for all customers with an account.
POD on server	Access to your proofs of delivery stored on our FTP server.	After assessment.