

SERVICES & ADDITIONAL CHARGES

Applicable terms and conditions from 1st October 2020 - Departing from France - Amounts available on request
GEODIS - Distribution & Express



Provide flexibility and security to your shipments

Delivery on phone appointment	Appointment agreed by phone between our depot and the consignee to schedule the delivery
Delivery On Demand	Appointment planned by the consignee through our web platform
Saturday delivery	Delivery operated on Saturday morning, to your request
Agreed delivery date	Delivery on the day chosen by yourself, beyond the general transit time of the service, and in the following 8 days.
Specific collection place	Fee related to the management of return or cross flows
Delivery note management	Delivery note given to the consignee and/or signed by the consignee
Cash on Delivery	Delivery against payment for the goods by the consignee, via cheque
Ad Valorem insurance	Insurance for selected shipments according to their value up to 450,000 €. Please contact us for higher values

Know how to deliver specific goods or consignees

Delivery to retail stores & logistics platforms	Storage and scheduled deliveries for selected stores (supermarkets, warehouse stores...) and their distribution centres. Full list available on your espace account
Delivery to National Wholesale Market (M.I.N.)	Delivery to a National Wholesale Market (Marché d'Interêt National). Full list available on your espace account
Delivery to Freight Forwarder	Delivery to freight forwarders in France. Full list available on your espace account
Home delivery	Delivery made to a private home (house, residence, building), may or may not host a professional or commercial activity, but without sign or professional license.
Additional delivery attempt	In case of failed delivery attempt, fee related to the additional delivery attempt(s)
Hazardous goods	Distribution of goods under the ADR/IATA regulation or an exemption regulation (Limited Quantities / Excepted Quantities), under given circumstances and after agreement
Multi-parcel charge	Extra fee over the 10th package in the same shipment
Oversized / overweighted shipment	Package or shipment that exceeds the weight and/or size limit established in our services' conditions

Know how to deliver all types of destinations

Customs Clearance	Export and import customs clearance operations
Exchange rate charge	Monthly application of a variable rate based on currency rate exchange. For non Euro zone shipments only
Road toll for trucks	Charge of a rate on shipments from, to and through countries that apply a road toll for trucks. Details available on your espace account
Specific delivery location (incl. islands and mountain resorts)	Delivery to locations with difficult access such as islands and mountain areas. Full list of these locations available on your espace account
Peak-season delivery	Applicable from 1st May to 31st August on selected destinations (List available on your espace account)
"Ile de France" delivery	Applicable on the following French destination "départements" : 75, 77, 78, 91, 92, 93, 94 and 95.

Be a responsible partner

Detailed CO2 dashboard	In addition to the overall CO2 emissions report per activity, access to your detailed CO2 emissions per shipment. Preformatted analytical reports available online. One year history. Available on your espace account
Safety, Security & Environmental contribution	Deployment of security process for persons and goods as well as environment respect processes

Other charges

Accounting Management fee	Account and invoicing management
Administrative processing	Fee related to administrative processing for each shipment
Blank collection	Collection requested and operated, but no goods available for collection when the driver arrives
Wrong declared weight and / or volume	Shipment whose declared weight is determined to be erroneous
Manual Processing	Shipment sent without any associated IT data or requiring the amendment of transport information (e.g. address, postcode...)
Fuel surcharge (road & air)	In accordance with Law No. 2006-10 of 05/01/2006, monthly application of a variable tax rate based on changes in fuel and kerosene prices

On request for any tailor-made services or following a specific contractual agreement with the client, other services and charges may be applied.