

SERVICES & ADDITIONAL CHARGES

Applicable terms and conditions
 GEODIS - Distribution & Express - Applicable from February 1st, 2023 - Amounts in Euros (VAT excl.) - Departing from France



Your additional services on request

Phone appointment delivery	Appointment agreed by phone between our depot and the consignee to schedule the delivery.	€ 4.95 per shipment - French domestic service. International after assessment
Delivery On Demand	Appointment made by the consignee through our web platform.	€ 3.80 per shipment
Saturday delivery	Delivery operated on Saturday morning, according to your instruction.	€ 6.50 per shipment - Domestic Express services only excl. On Demand and Delivery on phone appoint.
Agreed delivery date	Delivery on the day chosen by yourself, beyond the general transit time of the service, and in the following 8 days.	€ 3.60 per shipment - French domestic traffic International after assessment
Specific collection place	Fee related to the management of return or cross flows.	€ 27.00 per shipment
Delivery note management	Delivery note given to consignee and/or signed by consignee. Domestic traffic only and after assessment.	€ 2.50 per shipment - Delivery note given to the consignee € 3.50 per shipment - Delivery note signed by consignee
Cash on Delivery	Delivery against payment for the goods by the consignee, via cheque. International according to destination and service.	€ 29.00 per shipment + 1% ad valorem - Domestic freight € 39.00 per shipment + 1% ad valorem - International
Ad Valorem insurance	Insurance for selected shipments according to their value up to 450,000 €. Please contact us for higher values.	1.20% of the goods valued (min. charge € 12). € 76.00 applied in case of compensation.
Detailed CO2 dashboard	In addition to the overall CO2 emissions report per activity, access to your detailed CO2 emissions per shipment. Preformatted analytical reports available online. One year history. Available on your espace account.	€ 29.90 per month.

Additional charges applied if appropriate, depending on your traffic

Delivery to retail stores & logistics platforms*	€ 3.00 per shipment to selected stores (supermarkets, warehouse stores...) and their distribution centers.	Road toll for trucks*	fixed rates per shipment, based on shipment weight and departure location.
Delivery to National Wholesale Market (M.I.N.)*	€ 6.10 per shipment delivered to a National Wholesale Market (Marché d'Interêt National).	Specific delivery location*	per domestic shipment delivered to locations with difficult access such as islands and mountains. International after assessment, based on service.
Delivery to Freight Forwarder*	€ 12.20 per shipment delivered to freight forwarders in France.	Peak-season delivery*	13% of transport price, applicable from 1st May to 31st August on selected destinations.
Home delivery	€ 3.80 per domestic shipment excl. "On Demand" and "Phone appointment delivery" services. € 9.00 per shipment to a selection of countries	City delivery with high constraints*	€ 3.25 per shipment up to 30 kg. € 6.50 per shipment from 30 to 100 kg. € 9.90 per shipment above 100 kg.
Additional delivery attempt, in case of failed delivery	€ 10.40 per shipment up to 30 kg. € 19.30 per shipment from 30 to 100 kg. € 31.10 per shipment above 100 kg.	Safety, Security & Environmental contribution	€ 2.15 per shipment.
Hazardous goods	€ 7.10 per shipment under ADR/IATA regulation. € 2.50 per shipment under LQ/EQ regulation. After agreement and depending on countries.	Accounting Management fee	€ 13.00 per invoice in case of direct debit. € 27.70 per invoice in any other case.
Multi-parcel charge	€ 0.55 per parcel, over the 10th parcel in the same shipment.	Administrative processing	€ 9.00 per shipment.
Oversized / overweighted shipment	€ 54.00 per shipment that exceeds the weight and/or size limit established in our services' conditions.	Blank collection	€ 27.00 per unsuccessful collection (no goods available).
Customs Clearance	€ 59.85 per export declaration. € 80.50 per import declaration. Excluding international air express services.	Wrong declared weight and / or volume	€ 9.50 per shipment with a weight and/or volume misdeclaration.
In addition to Customs Clearance	€ 20.50 extra charge per shipment for transit. € 7.50 extra charge per shipment to Great-Britain.	Manual Processing	per parcel sent without any IT data or requiring a change in transport information (e.g. address, postcode...).
Exchange rate charge*	Monthly application of a variable rate based on currency rate exchange. For non Euro zone shipments only.	Fuel surcharge (road & air)	In accordance with Law No. 2006-10 of 05/01/2006, monthly application of a variable tax rate based on changes in fuel and kerosene prices. Rate available on www.geodis.com .

* Information available on your customer space, section "News".

GEODIS reserves the right to modify these prices at any time provided it informs the customer at least 4 weeks before the application date. On request for any tailor-made services or following a specific contractual agreement, other services and charges may be applied.