

Press release

New technology and processes: trans-o-flex ThermoMed Austria accelerates delivery and enhances transparency for recipients

- **Austrian trans-o-flex subsidiary introduces new dispatching software and self-check-in for drivers**
- **Delivery time slots: recipients can now receive detailed advance information about the expected delivery time**

Weinheim, 8 June 2026. Using new dispatching software and a self-check-in module for delivery drivers, the express service trans-o-flex ThermoMed Austria (TMA) is accelerating its deliveries and increasing transparency for recipients. The technical solutions developed in-house have now been rolled out at all four Austrian branches. “The new processes help us to achieve our key objectives,” explains Eugen Günther, Spokesman of the Management Board at TMA: “Faster and optimised route planning, the calculation and notification of an expected delivery timeslot to recipients, further harmonisation of the IT systems across the trans-o-flex companies, and significantly faster driver processing.”

The new dispatching software reduces the workload for dispatchers and speeds up their work. It automatically generates the optimal route plans for all delivery vehicles at a branch. In doing so, it takes into account specified factors such as goods acceptance times or express deliveries with fixed delivery commitments by a certain time. Dispatchers can adjust the software’s proposals manually if required. Günther: “Using the dispatching software, planning is faster, less dependent on the individual experience of staff, and more efficient in overall terms.”

At the same time, TMA has created the necessary conditions with this system for recipients to receive detailed advanced notification including the expected delivery timeslot of their consignment. “We have delivered,” explains Günther. “Now all the consignors have to do is simply book the service, transmit the recipient data and obtain the recipients’ consent.”

The new self-check-in module, which has also been introduced, and the associated streamlined processes enable delivery drivers to start their routes more quickly than was previously the case. This is because, once their vehicles have been loaded, they can complete the check-in and route checks directly in the transshipment hall. To do this, they go to a computer terminal in the hall and there they scan the relevant QR code for their route. The system then digitally compares the loaded consignments with those assigned to the route within seconds and automatically prints the required accompanying documents. The need to visit the dispatch office is eliminated, reducing waiting times and allowing drivers to begin their routes earlier. This increases the available time for actual deliveries.

The same technical solutions have also been introduced by trans-o-flex Express, TMA's German sister company. "By harmonising IT solutions with the already established processes at trans-o-flex Express in Germany, a consistent level of quality is created," Günther continues. "At the same time, development and maintenance costs for the software are reduced and staff deployment becomes more flexible in the event of absences."



Caption: The new dispatching software and a self-check-in module for delivery drivers have been introduced at all four sites of trans-o-flex ThermoMed Austria – in Lebring (pictured), Fritzens, Regau and Großebersdorf near Vienna.

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About trans-o-flex

An express carrier and since 2023 a member of the French GEODIS Group, trans-o-flex specialises in the transportation of healthcare, cosmetics, consumer electronics and other sensitive goods. We cover the entire logistics chain: from procurement and warehousing through distribution to fulfilment. In Germany and Austria, the company has established GDP-compliant transport networks in which goods

can be actively temperature-controlled and monitored at either 15–25 °C or 2–8 °C. trans-o-flex also makes use of the temperature-controlled EUROTEMP network (five countries), as well as EURODIS (38 European countries) and the global GEODIS network. trans-o-flex delivers both parcels and pallets on a consolidated basis. Express and timeslot deliveries, special services such as hazardous-goods transport (with no limited-quantity restriction), direct runs and bespoke special services complete with expert consultancy round off the services offered. The trans-o-flex subsidiaries in Germany and Austria employ around 2,000 staff. You can obtain more information by visiting www.trans-o-flex.com.

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