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1 Road transport instructions (all modes of transport)

Customs Document

If transport is accompanied by a Customs Document, check if the container number is mentioned if applicable. Hand this over upon arrival to the Customs Functionary.

CMR-document

In case of transport under cover of a transit document: ensure that the number of that document is noted on the CMR.

Problems and/or Transport Delay

In case of eventual problems, contact GEODIS FF Belgium Ltd immediately. Inform us of any obstruction during the transport which could cause delay in the planned delivery.

Waiting Time

Report to us waiting time within 24 hours. In default of that info, we cannot pay any indemnification.

Your Invoice: original and signed CMR attached

Attach section 4 of the original CMR (fully signed) to your invoice. We cannot pay your invoice if this evidence (CMR) is not attached to it.

Your Invoice: 'Our Reference'

Your tariff with/without VAT to be invoiced to us: mention our reference on your invoice (see: 'Our Ref.' on our Transport Order).

Non-Execution of Transport Order

In case of non-execution of our Transport Order, all extra-costs (e.g. warehouse rental expenses at loading place, or idle time of a waiting labour team at departure or at destination) are at the expense of the Transport Company.

Transport Agreement

The particular stipulations of this Transport Agreement have priority over the General Conditions for Road Transport.

1.1 FTL-LTL (full truck load, less than truck load) & sea freight LCL (less than container load)

Truck's Load Floor

Ascertain that the truck's load floor is undamaged, dry, clean and odourless.

Load Security

- In order to avoid cargo's shifting or falling down during the transport, follow up the loading operation and give recommendations to the shipper when noticing that the cargo is improperly stored into the truck.
- Fasten packages completely on the truck's load floor.
- In case of top heavy packages (= narrow basis in comparison with the height), tighten up with oblique straps.

Airfreight Known Cargo

If the transporter doesn't comply with the conditions of the [6-E Transporter's Declaration](#), then the freight will be considered unsafe, and the consequently screening costs will be invoiced to him. If the transporter would outsource the carriage to a third party, then he must guarantee that this subcontractor complies with the conditions of the [6-E Transporter's Declaration](#).

1.2 Sea freight FCL export (full container load)

Container scanning / physical verification

In the event that the loaded container would be selected by the Customs for scanning and/or physical verification, then the transporter will unconditionally and irrevocably undertake to keep the seals. Attached to the container doors, unbroken, and to arrange, at the sole risk and under his responsibility, for the transport to (and from) the place of scanning and/or physical verification. The transporter warrants to indemnify and hold harmless GEODIS FF Belgium NV from any and all liabilities, costs and claims (including but not limited to fines by the Customs Authorities) resulting from failure to present the container at the place, indicated by the Customs, or resulting from irregularities caused by the transporter during this extra displacement.

Empty Container pick-up

Upon pick-up empty container, verify the validity of the CSC-plate, look inside for cleanliness, dry and odourless condition and sure the container floor is undamaged. Check from the inside if the small air vents/holes at the top of the sidewalls are free (no adhesive tapes), if there are no gaps and/or holes in container's roof or sidewalls and from the outside if there are no damages and if locking mechanism is intact. Check below (when placing the container on the chassis) if there is no damage on bottom/cross- beams/rails.

Empty Container 'Maximum Payload'

The 'Maximum Payload', which is printed on the container door, must be higher than the weight of the cargo to be stuffed. If not, refuse the container and ask for another empty container.

Empty Container Irregularities

In case of irregularities about one of the above subjects: tell the Checker, before leaving the Depot, that you refuse the empty unit. If the depot doesn't want to give you another container, then please contact the operational service at GEODIS.

Empty Container Re-use

The re-use of emptied import containers does not fall under our responsibility. It can only be effectuated with written permission from GEODIS FF Belgium Ltd. Without this authorization, all extra-costs (e.g. administration shipping-line due to unpermitted re-use) will be invoiced to the Transport Company.

CMR Document

Mention on the CMR document the container AND the seal number.

1.3 Sea freight FCL import (full container load)

Container scanning / physical verification

In the event that the loaded container would be selected by the Customs for scanning and/or physical verification, then the transporter will unconditionally and irrevocably undertake to keep the seals. Attached to the container doors, unbroken, and to arrange, at the sole risk and under his responsibility, for the transport to (and from) the place of scanning and/or physical verification. The transporter warrants to indemnify and hold harmless GEODIS FF Belgium NV from any and all liabilities, costs and claims (including but not limited to fines by the Customs Authorities) resulting from failure to present the container at the place, indicated by the Customs, or resulting from irregularities caused by the transporter during this extra displacement.

Full container: pick-up

Upon pick-up full container on ship's terminal: look from the outside for undamaged state (no holes in sidewalls or on the container roof). Check also below (at the moment of placing the container on the chassis), ensure there are no damages on bottom/cross-beams/rails.

Full container: irregularities

In case of irregularities in connection with one of above mentioned subjects, make sure that the remarks are put on the E.I.R. (Equipment Interchange Report).

Emptied container

Return emptied container in clean and undamaged state to the indicated depot.

Emptied Container: irregularities

In case of irregularities in this connection, inform us immediately.

Emptied container: re-use

The re-use of emptied import containers for another purpose does not fall under our responsibility. It can only be effectuated with written permission from GEODIS FF Belgium. Without this authorization, all extra-costs (e.g. detention or administration shipping-line due to unpermitted re-use) will be invoiced to the Transport Company.

CMR Document

Mention on the CMR document the container AND the seal number.